

# House rules Casa Rietje

## 1. Rental

- a. After you have decided that you want to reserve Casa Rietje definitively, you will receive the rental agreement and the reservation and registration form by e-mail. For each reservation 50% of the total rent + deposit (100%) must be paid within 7 days of the booking date. The remaining must be paid no later than 6 weeks before arrival at the house. After receiving the remaining amount you will receive by e-mail the travel documents with all necessary information such as; directions, contact details managers etc ...
- b. If the reservation takes place less than 6 weeks before the start of the rental period, payment of the total rent + deposit must take place immediately.
- c. Casa Rietje may not be inhabited by more than the predetermined number of people.
- d. **No** pets are allowed at Casa Rietje .
- e. Smoking is only allowed outside.
- f. If you are with several people, it can quickly become fun. Take your neighbors into account and limit (noise) pollution as much as possible. No loud music/parties. This will be checked.
- g. When leaving Casa Rietje, leave everything neat and tidy.

## 2. Rental Prices

- a. All our prices are per night based on 2 persons and incl. 7% tax. For each additional person **€ 15,00** per night is calculated on top of the basic price excluding 7% tax. The minimum rental period is 5 nights.
- b. For the mandatory final cleaning **€ 140,00** will be charged on the reservation form.
- c. The mandatory deposit of **€ 500,00** will also be charged in advance. After departure, the costs of electricity and water will be deducted from this deposit and the remainder will be refunded within 1 week.
- d. **€ 22,50** administration costs will be charged on the reservation form.

## 3. Cancellation

- a. If for any reason you wish to cancel your reservation, you are expected to inform Casa Rietje immediately. This must be done in writing or by email. The following rules will then apply;
  - If you cancel in the period up to 4 weeks before the start date of your stay, you will still owe 50% of the total rent,
  - in case of cancellation up to 8 weeks before the start date of your stay, 100% refund applies.
  - If you only announce on the start date or during the rental period that you will no longer use the house, you will continue to owe the total rent.

## 4. Arrival and departure

- a. Upon on arrival our manager will contact you by e-mail/Whats app to arrange a precise time regarding your check-in.
- b. On the day of departure, check-out time is between 10:00 AM and 6:00 PM\*. You discuss the check-out time with the manager. \*During high season (December, January and Carnival) the check-out time is 10:00 am. If you want a guaranteed late checkout, additional costs may apply.
- c. The other house rules, WiFi code etc can be found in the welcome folder in the bookcase.